

BECOME AN NWSA PRACTICAL EXAMINER

Clint Cook, NWSA Practical Examiner Accreditation Program Instructor

NWSA Webinar Series #3 August 1, 2018



Become an NWSA Practical Examiner

- □ What is a Practical Examiner (PE)?
- What are the pre-requisites to become a PE?
- How do I become a PE?
- How are Practical Exams conducted?
- What are the pre and post-exam responsibilities of the PE?
- How do I maintain my PE Accreditation?
- How does the audit program work?



Why Become a Practical Examiner?

- Help meet the need of testing NWSA candidates
- Can offer exams in-house or third-party
- For in-house
 - Greater scheduling flexibility and cost-effective
- For third-party
 - Value added for customers, can charge a fee on top of exam fee
- Industry recognition



- A PE is an unbiased recorder of a candidate's performance during the practical exam.
- A PE is NOT a trainer. PE should not coach candidates during an exam.
- \square A PE's main roles are to:
 - Ensure proper test site setup and complete Site Report
 - Read the Verbatim Instructions
 - Record performance on the score sheet
 - Submit exam documentation to the NWSA office



Practical Examiner Pre-Requisites

- □ Must be certified NWSA TTT-1 and TTT-2.
- Possess expert knowledge of tower climbing, fall protection, and rigging techniques.
- Have complete mastery of all exam tasks, so as to be able to identify incorrect score marks.
- Be able to accurately record a candidate's performance without bias.
- □ High degree of professionalism.



Steps to becoming a PE

1. Become TTT-1 and TTT-2 Certified

Complete both CBT and both practical exams (may be completed written or practical first). For the remainder of 2018, 2 days of practical exams will be held prior to PEAP workshops. If choosing to test at a workshop, candidates must pass both practicals before entering the workshop.

 Submit an application and resume to attend a 3day Practical Examiner Accreditation Workshop The fee is \$750 for the 3-day workshop.

Consult the nws-a.org website for current offerings and application.

Companies are able to hold "closed" workshops if they have enough internal personnel needing PE Accreditation.



Steps to becoming a PE

3. <u>Successfully</u> complete the 3-day PEAP workshop.

- NWSA Program and Exam Orientation and Info
- Certification and Accreditation Requirements
- Test Site Setup and Verification using Site Reports
- Candidate Check In Procedures
- Administering the Exams using the Verbatim Instructions
- Accurate performance documentation using Scoresheets
- Inter-Examiner Reliability Exercises
- Written Exam
- Workshop Debrief/Document Submission



Steps to becoming a PE

- 4. After successful completion of the 3-day PEAP Workshop you will be sent a PE Kit containing:
- Practical Examiner Accreditation Card with your unique PE-00000 number.
- Laminated Verbatim Instructions (CONFIDENTIAL)
- 20 of each exam Scoresheet (CONFIDENTIAL)
- Laminated Exam Task Instructions (CONFIDENTIAL)
- Bend Radius Measuring Tool
- Copies of Capstan Hoist manuals



How are Practical Exams Conducted

- Candidates wait in a separate area from testing.
- Candidate Check In Process
 - Check ID, Inspect PPE, Candidate App, Headshot
- Reading of Safety Briefing and Exam Rules, Candidate Signature.
- Start clock, and begin Task Verbatim Instructions
- Candidates complete each task indicating they are "done" with each.
- Accurately record candidate performance on Scoresheet for each task.
- Exam Wrap-Up. Examiners are not able to tell candidate's whether they pass. Scoresheets are processed by NWSA office.



Practical Examiner Responsibilities

- Pre-exam communication with Test Site Coordinator
- Order scoresheets, and prep PE materials
- Submit "Intent to Test" at <u>www.nws-a.org</u>
- Conduct pre-exam site inspection and Site Report
- Follow Candidate Check In Steps
 - Verify ID and fill in scoresheet candidate info
 - Collect Candidate Application with payment info
 - Inspect candidate PPE to ensure proper working condition
 - Capture a digital photo of the candidate for certification card



Practical Examiner Responsibilities

- □ Administer exams in accordance with procedures
 - Read Intro, Safety Briefing, and Exam Rules
 - Have candidate sign the scoresheet
 - Read Verbatim Instructions exactly as written. PE may clarify instructions or answer questions if needed without coaching the candidate.
 - Record time after each task and inform candidate
 - Accurately record candidate performance without bias
 - Ensure scoresheet is complete and signed.



Post Exam Scoring Submission

- PE must submit the following exam docs within 10 days of the exam date (quicker is recommended)
 - Scan and email pdf docs to nwsa@nws-a.org
- 1. **Exam Summary Form** for each submission
- <u>Site Report(s</u>) for each exam administration (can be up to 3 consecutive exam days)
- 3. **<u>Candidate Application(s)</u>** complete with fee payment info
- 4. **Scoresheet(s)** must be complete and signed by PE
- 5. **<u>Candidate Photos</u>** easily identified with name, .5-1 mb size

PE's will receive an email confirmation of submission receipt, scoresheets should be destroyed or securely archived.



PE Forms and Resources

Download at <u>http://www.nws-a.org/handbooks-forms/</u>

- Candidate Practical Exam Application
- Candidate Handbook
- Site Reports
- Use of NWSA Logo Request
- Directory of Practical Examiner Request for Inclusion
- Pass/Fail Report Form
- Detailed Score Report



Maintaining PE Accreditation

Active Status

- Administer one TTT-1 or TTT-2 exam in a 12 month period
- If no exam in 12 months, 1 day refresher workshop
- If no exam in 24 months, 3-day PEAP workshop
- Maintain own TTT-1 and TTT-2 certification status
- May not administer exams while Inactive/Suspended



Maintaining PE Accreditation

- Accreditation Review / Investigation
 - Three or more late or incomplete scoresheet submissions
 - Reports and/or evidence of examiner bias or coaching
 - Mis-handling of confidential exam documents
 - Review may result in retraining, suspension, or revocation



NWSA Practical Exam Audits

- In order to maintain a high level of program integrity, NWSA will conduct exam audits in a couple formats
 - Unannounced Exam and Test Site Audits
 - Practical Exam data reviews of test site and examiners
 - "Secret Shopper" candidate audits of open test sites
- Audits will focus on proper test site setup, exam administration, examiner performance, and postexam submissions.



- 1. Become NWSA TTT-1 and TTT-2 certified
- 2. Determine if you meet the PE pre-requisites
- Check <u>www.nws-a.org/peap-workshops/</u> for the current list of available 3-day workshops
- 4. Attend and complete 3-Day PEAP Workshop
- 5. Receive your PE kit, and scoresheets
- 6. Coordinate with a Test Site Coordinator to schedule exams at an approved test site.



Points of Contact

Clint Cook Practical Examiner Accreditation Program Instructor 970-318-1361 clint.cook@nws-a.org

Erin Jones Program Manager, Practical Exams 703-459-9211 ext. 601 erin.jones@nws-a.org

Jeniel Shaw Program Coordinator, Practical Exams 703-459-9211 ext. 602 jeniel.shaw@nws-a.org Jaclyn Horrocks Senior Associate, Testing Services 703-459-9211 ext. 660 nwsa@nws-a.org

Shelly Trego Executive Administrator 703-459-9211 ext. 677 shelly.trego@nws-a.org



Thank You!